



## STUDY SKILLS SUPPORT SERVICES FOR STUDENTS IN NSW

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These free services help students improve their academic skills, digital literacy, research ability, writing, numeracy and study techniques — all at no cost.

### 1. AUSTRALIAN GOVERNMENT STUDY SUPPORT SERVICES

#### 1.1. Studiosity – Free Online Study Help (via many NSW councils)

*Real-time online tutoring for writing, maths, science, referencing and general study skills.*

Many NSW councils provide **free access** to Studiosity with a library membership.

- **Check availability via your local council library**
- **Example login:** <https://www.studiosity.com>
- **Support includes:** Writing feedback, live chat with a tutor, study strategies.

#### 1.2. My Skills — Study Support Resources

*National VET information service with guidance on learning pathways and study preparation.*

- **Website:** <https://www.myskills.gov.au>
- **Support includes:** Study readiness tools, learning strategies, VET course expectations.

### 2. NSW PUBLIC LIBRARY NETWORK — STUDY HELP & DIGITAL SKILLS

**All NSW students can join a public library for free.**

Libraries offer a wide range of study-skill supports:

#### 2.1. Library Study Centres

Many NSW libraries provide:

- Quiet and group study spaces
- Free Wi-Fi and computer access
- Printing and research support
- Homework/study clubs
- Exam preparation resources

Locate a library: <https://pls.sl.nsw.gov.au/about/public-libraries-new-south-wales>

#### 2.2. Free Digital and Computer Skills Training

Libraries and Service NSW provide free digital literacy programs, including:

- Internet and email basics
- Using Microsoft Office
- Study research skills
- Online safety
- Device help

Search your local library events page.



### 3. STATE LIBRARY OF NSW — STUDY AND RESEARCH SUPPORT

#### State Library of New South Wales

Offers extensive free online and in-person support.

- **Phone:** (02) 9273 1414
- **Website:** <https://www.sl.nsw.gov.au>
- **Support includes:**
  - Research assistance
  - Referencing guidance
  - Academic writing resources
  - Digital collections and databases
  - Workshops and study skills events

### 4. FREE ONLINE ACADEMIC SKILLS PLATFORMS

#### 4.1. Skills for Study (OpenLearn — Open University UK)

High-quality free courses on essential study skills.

- **Website:** <https://www.open.edu/openlearn>
- **Covers:** Writing, note-taking, time management, critical thinking, maths, essay structure.

#### 4.2. Khan Academy

Internationally recognised free education platform.

- **Website:** <https://www.khanacademy.org>
- **Great for:** Maths, basic science, foundational literacy and numeracy, study skills.

#### 4.3. FutureLearn (short courses)

Free academic and study-skill micro-courses (audit mode).

- **Website:** <https://www.futurelearn.com>
- **Examples:** Academic integrity, writing skills, digital skills, research methods.

### 5. NSW ADULT LITERACY & NUMERACY SUPPORT

#### Reading Writing Hotline

National free literacy support service.

- **Phone:** 1300 6 555 06
- **Website:** <https://www.readingwritinghotline.edu.au>
- **Support includes:**
  - Study support for adults
  - Assistance with reading, writing, forms, study documents
  - Referral to local free programs



### **AMES Australia (NSW)**

Free support for English language learning (eligible students).

- **Phone:** 13 AMES (13 26 37)
- **Website:** <https://www.ames.net.au>
- **Support includes:** LLND support, speaking and writing improvement, study English skills.

## **6. WORK AND STUDY SUPPORT FOR 15–25 YEAR OLDS**

### **Headspace Work & Study Program**

Free, confidential support for students aged 15–25.

- **Phone:** 1800 810 794
- **Website:** <https://www.headspace.org.au/work-and-study>
- **Support includes:**
  - Study planning
  - Time management
  - Study stress management
  - Careers and employability skill development

## **7. ACCESSIBILITY, LLND AND DISABILITY STUDY SUPPORT**

### **IDEAS Disability Information Service (NSW)**

Supports students with learning needs or disabilities.

- **Phone:** 1800 029 904
- **Website:** <https://www.ideas.org.au>
- **Support includes:**
  - Accessible study resources
  - Referrals to free support programs
  - Independent information and advisory services

## **8. FINANCIAL, TECHNOLOGY & PRACTICAL STUDY SUPPORT**

### **National Debt Helpline — Financial Counselling**

Many study issues relate to financial stress; this service supports budgeting and stability.

- **Phone:** 1800 007 007
- **Website:** <https://www.ndh.org.au>

### **Good Things Foundation – Digital Skills for Study**

Free digital-upskilling programs across NSW.

- **Website:** <https://www.goodthingsfoundation.org.au>
- **Support includes:** Computer basics, internet safety, online learning skills.