



STUDY SKILLS SUPPORT SERVICES FOR STUDENTS IN NSW

These free services help students improve their academic skills, digital literacy, research ability, writing, numeracy and study techniques — all at no cost.

1. AUSTRALIAN GOVERNMENT STUDY SUPPORT SERVICES

1.1. Studiosity – Free Online Study Help (via many NSW councils)

Real-time online tutoring for writing, maths, science, referencing and general study skills.

Many NSW councils provide **free access** to Studiosity with a library membership.

- **Check availability via your local council library**
- **Example login:** <https://www.studiosity.com>
- **Support includes:** Writing feedback, live chat with a tutor, study strategies.

1.2. My Skills — Study Support Resources

National VET information service with guidance on learning pathways and study preparation.

- **Website:** <https://www.myskills.gov.au>
- **Support includes:** Study readiness tools, learning strategies, VET course expectations.

2. NSW PUBLIC LIBRARY NETWORK — STUDY HELP & DIGITAL SKILLS

All NSW students can join a public library for free.

Libraries offer a wide range of study-skill supports:

2.1. Library Study Centres

Many NSW libraries provide:

- Quiet and group study spaces
- Free Wi-Fi and computer access
- Printing and research support
- Homework/study clubs
- Exam preparation resources

Locate a library: <https://pls.sl.nsw.gov.au/about/public-libraries-new-south-wales>

2.2. Free Digital and Computer Skills Training

Libraries and Service NSW provide free digital literacy programs, including:

- Internet and email basics
- Using Microsoft Office
- Study research skills
- Online safety
- Device help

Search your local library events page.



3. STATE LIBRARY OF NSW — STUDY AND RESEARCH SUPPORT

State Library of New South Wales

Offers extensive free online and in-person support.

- **Phone:** (02) 9273 1414
- **Website:** <https://www.sl.nsw.gov.au>
- **Support includes:**
 - Research assistance
 - Referencing guidance
 - Academic writing resources
 - Digital collections and databases
 - Workshops and study skills events

4. FREE ONLINE ACADEMIC SKILLS PLATFORMS

4.1. Skills for Study (OpenLearn — Open University UK)

High-quality free courses on essential study skills.

- **Website:** <https://www.open.edu/openlearn>
- **Covers:** Writing, note-taking, time management, critical thinking, maths, essay structure.

4.2. Khan Academy

Internationally recognised free education platform.

- **Website:** <https://www.khanacademy.org>
- **Great for:** Maths, basic science, foundational literacy and numeracy, study skills.

4.3. FutureLearn (short courses)

Free academic and study-skill micro-courses (audit mode).

- **Website:** <https://www.futurelearn.com>
- **Examples:** Academic integrity, writing skills, digital skills, research methods.

5. NSW ADULT LITERACY & NUMERACY SUPPORT

Reading Writing Hotline

National free literacy support service.

- **Phone:** 1300 6 555 06
- **Website:** <https://www.readingwritinghotline.edu.au>
- **Support includes:**
 - Study support for adults
 - Assistance with reading, writing, forms, study documents
 - Referral to local free programs



AMES Australia (NSW)

Free support for English language learning (eligible students).

- **Phone:** 13 AMES (13 26 37)
- **Website:** <https://www.ames.net.au>
- **Support includes:** LLND support, speaking and writing improvement, study English skills.

6. WORK AND STUDY SUPPORT FOR 15–25 YEAR OLDS

Headspace Work & Study Program

Free, confidential support for students aged 15–25.

- **Phone:** 1800 810 794
- **Website:** <https://www.headspace.org.au/work-and-study>
- **Support includes:**
 - Study planning
 - Time management
 - Study stress management
 - Careers and employability skill development

7. ACCESSIBILITY, LLND AND DISABILITY STUDY SUPPORT

IDEAS Disability Information Service (NSW)

Supports students with learning needs or disabilities.

- **Phone:** 1800 029 904
- **Website:** <https://www.ideas.org.au>
- **Support includes:**
 - Accessible study resources
 - Referrals to free support programs
 - Independent information and advisory services

8. FINANCIAL, TECHNOLOGY & PRACTICAL STUDY SUPPORT

National Debt Helpline — Financial Counselling

Many study issues relate to financial stress; this service supports budgeting and stability.

- **Phone:** 1800 007 007
- **Website:** <https://www.ndh.org.au>

Good Things Foundation – Digital Skills for Study

Free digital-upskilling programs across NSW.

- **Website:** <https://www.goodthingsfoundation.org.au>
- **Support includes:** Computer basics, internet safety, online learning skills.